

Tips for Ensuring Effective and Accessible RTP messages to participants, families and staff/volunteers

- **Provide clear and easy to understand descriptions of the precautions and safety measures being taken by the facility**
- **Ensure communications and messaging are up to date with current provincial and local health guidelines to manage risks and any concerns**
 - **Ottawa Public Health provides resources on staying COVID Wise [here](#)**
 - **For further information on restrictions or public health guidelines contact:**
 - **Stop the Spread information line: 1-888-444-3659**
 - **Ministry of Heritage, Sport, Tourism and Culture at 1-888-997-9015**
 - **3-1-1 with the City of Ottawa who can direct you to Bylaw**
- **Provide accessible documentation and resources for all your members to access**
- **Provide clear signage inside and outside facility**